

## Warranty statement

### One-Year Limited Warranty

Windo Displays ("WD") warrants only to the original purchaser of this product from a WD- authorized reseller or distributor that this product will be free from defects in material and workmanship under normal use and service for one year after date of purchase.

The product may also not be produced more than three years ago. This information can be found on the backside of the product.

In order to keep this limited warranty in effect, the product must have been handled and used as prescribed in the instructions accompanying the product. This limited warranty does not cover any damage due to transport, accident, misuse, abuse or negligence.

If within the warranty period the product is unusable due to defects in material and workmanship, WD will then repair or replace the product at no charge. WD reserves the right, before having any obligation under this limited warranty, to inspect the unusable or damaged product. Therefore the mentioned conditions and restrictions mentioned below apply. All unusable or damaged products that are replaced become property of WD.

The original purchaser can return the product, all costs of shipping the product to WD for inspection shall be borne solely by the original purchaser. In order to recover under this limited warranty, the original purchaser must make a claim to WD within 30 days of occurrence, and must present acceptable proof of original ownership (such as original receipt or other documentation WD deems acceptable) for the product. If the product is covered by the warranty, the replacement product will be returned at no charge to the original purchaser.

This limited warranty does not cover any damage due to transport, accident, misuse, abuse or negligence. Neither does it cover any damage as a result of normal wear and tear or distortion by normal use. This limited warranty is non-transferable and does not apply to any purchaser who bought the product from a reseller or distributor not authorized by WD, including but not limited to purchases from Internet auction sites. This warranty does not affect any other legal rights you may have by operation of law. Contact WD or your local authorized reseller or distributor via [www.windodisplays.com/warranty](http://www.windodisplays.com/warranty) for warranty service procedures.

### Limitation of Liability

Repair or replacement of this product, as provided herein, is your exclusive remedy. WD shall not be liable for any special, incidental, or consequential damages, including but not limited to, lost revenues, lost profits, damage to property, and third-party claims, arising out of any theory of recovery, including warranty, contract, statutory or tort, notwithstanding the term of any limited warranty or any warranty implied by law, or in the event that any limited warranty fails of its essential purpose, in no event will WD's entire liability exceed the purchase price of this product.

If the instructions for use, assembly and/or maintenance are not carried out, WD, its distributors and manufacturer are not liable. WD, its distributors and manufacturer are never liable for indirect damages.

### Normal use and service instructions for qualifying for warranty claims

Normal use and service of the product implies the following:

- The product is an (advertising) display and should be treated like that,
- The product is for inside use only,
- The product should not be exposed to direct sunlight,
- The product should only be placed on a dry, dust-free and flat surface,
- The product front and back side should be cleaned on a regular basis or as often as the floor itself,
- The product should only be hand cleaned with a non-scratching detergent and a clean dry cloth,
- The product should not be driven over or exposed to any heavy equipment or machines including lift trucks, pallettrucks, etc.,
- The ink on the posters should have dried for at least 24 hours.
- Use original packaging for transportation
- Use glossy or coated paper for inserts. Before packing, make sure the product is clean and free of dirt.
- Always read instructions before using the products. In case of missing instructions go to our website, [www.windodisplays.com](http://www.windodisplays.com), and navigate to products -> Instructions.